

## **WOODS HOMES GROUP WEBSITE COOKIE POLICY**

### **WHAT ARE COOKIES?**

- i. Cookies are small files placed on your computer or device by our site when you visit certain parts of it and/or when you use certain features of our site. They are created when you open our website.
- ii. Our website sends information to the browser you use, which then creates a text file.
- iii. These cookies are then stored as small files on your device for various periods of time.
- iv. Every time you come back to the website, the browser retrieves and sends cookies to the server, which helps to improve your experience of the website by remembering settings, so you don't have to re-enter them every time you visit
- v. Remembering your last properties and searches, helps you keep on top of new listings
- vi. Measuring use of the website so that we can see where we can improve.
- vii. You can manage and/or delete these small files from your device, but please be aware that this will limit the functionality we then can offer to you.
- viii. To learn more about cookies and how to manage or remove them, please visit [aboutcookies.org](http://aboutcookies.org).

### **INFORMATION ABOUT US**

- i. Our site is owned and operated by the Woods Group of Companies:  
Click link below for full details of Woods Group of Companies:  
[http://woodshomes.co.uk/about-us/privacy-policy/#woods\\_group](http://woodshomes.co.uk/about-us/privacy-policy/#woods_group)
- ii. Contact Andy Pounsberry if you have any queries on any data protection issue, either by email to [gdpr@woodshomes.co.uk](mailto:gdpr@woodshomes.co.uk) , or by post to **8 Fore Street Chudleigh Devon TQ13 0HX**
- iii. We are a member of:  
The Property Ombudsmen Sales & The Property Ombudsmen Lettings

### **OUR COOKIE POLICY AND USEAGE**

- i. We have carefully chosen these cookies and have taken steps to ensure that your privacy and personal data is protected and always respected.
- ii. As with many websites, we use cookies to make using our website as simple and convenient as possible to use.

- iii. Please read this cookie policy carefully and ensure that you understand it.
- iv. Your acceptance of our cookie policy is deemed to occur if you continue using our site.
- v. If you do not agree to our cookie policy, please stop using our site immediately.

## **HOW DOES OUR SITE USE COOKIES?**

### Strictly Necessary Cookies

A cookie falls into this category if it is essential to the operation of our site, supporting functions such as logging in, your shopping basket, and payment transactions.

### Analytics Cookies

It is important for us to understand how you use our site, for example, how efficiently you can navigate around it, and what features you use. Analytics cookies enable us to gather this information, helping us to improve our site and your experience of it.

### Functionality Cookies

Functionality cookies enable us to provide additional functions to you on our site such as personalisation and remembering your saved preferences. Some functionality cookies may also be strictly necessary cookies, but not all necessarily fall into that category.

### Targeting Cookies

It is important for us to know when and how often you visit our site, and which parts of it you have used (including which pages you have visited and which links you have visited). As with analytics cookies, this information helps us to better understand you and, in turn, to make our site and advertising more relevant to your interests. Some information gathered by targeting cookies may also be shared with third parties.

### Third Party Cookies

Third party cookies are not placed by us; instead, they are placed by third parties that provide services to us and/or to you. Third party cookies may be used by advertising services to serve up tailored advertising to you on our site, or by third

parties providing analytics services to us (these cookies will work in the same way as analytics cookies described above).

### Persistent Cookies

Any of the above types of cookie may be a persistent cookie. Persistent cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit our site.

### Session Cookies

Any of the above types of cookie may be a session cookie. Session cookies are temporary and only remain on your computer or device from the point at which you visit our site until you close your browser. Session cookies are deleted when you close your browser.

## **WHAT COOKIES DOES OUR SITE USE?**

The following first party Cookies may be placed on your computer or device:

<b>Name of Cookie</b>	<b>Purpose &amp; Type</b>	<b>Strictly Necessary</b>
PHPSESSID	Default identifier that PHP uses for cookies	Yes
cookie_notice_accepted	Cookie used to confirm that the viewer has accepted the cookie notice or not.	Yes
wp-settings-6	This cookie is used to customise the user interface	Yes
wp-settings-time-6	This cookie is used to customise the user interface	yes
gantry-win-switcher	Used by web interface to control the view of the website	yes

The following third-party Cookies may be placed on your computer or device:

Name of Cookie	Purpose & Type	Provider	Strictly Necessary
dnt, eu_cn, external_referer, guest_id, personalization_id, remember_checked_on, tfw_exp, co	Used by twitter share functionality - refer to <a href="https://help.twitter.com/en/rules-and-policies/twitter-cookies">https://help.twitter.com/en/rules-and-policies/twitter-cookies</a> for further information	twitter	no
ads_prefs	Twitter cookies allow you to tweet about the website content.	Twitter	no
__cfduid	Cookie associated with sites using CloudFlare, used to speed up page load times. According to CloudFlare it is used to override any security restrictions based on the IP address the visitor is coming from. It does not contain any user identification information.	Cloudflare	Yes
CONSENT	Cookie used to confirm that the viewer has accepted the cookie notice or not.	Cookie notice	Yes
NID	The NID cookie contains a unique ID that Google uses to remember your preferences and other information, such as your preferred language (e.g. English), how many search results you wish to have shown per page (e.g. 10 or 20) and whether or not you wish to have Google's SafeSearch filter turned on.	Google	No
__atuvc, bku, cw_id,	Associated with the AddThis	AddThis	No

km_ai, km_lv, loc, mus, na_id, na_tc, notice_preferences, ouid, ssc, ssh, sshs, uid, ups, uvc	social sharing widget which is commonly embedded in websites to enable visitors to share content with a range of networking and sharing platforms. It stores an updated page share count.		

- i. Our site uses analytics services provided by Google.
- ii. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling us to better understand how our website is used. This, in turn, enables us to improve our website and the services offered through it.
- iii. You do not have to allow us to use these cookies, however whilst our use of them does not pose any risk to your privacy or your safe use of our website, it does enable us to continually improve our website, making it a better and more useful experience for you.
- iv. The analytics service(s) used by our website use(s) analytics cookies to gather the required information.

The analytics service(s) we use are:

<b>Name of Cookie</b>	<b>Purpose &amp; Type</b>	<b>Provider</b>	<b>Strictly Necessary</b>
__utma	This cookie is used to determine unique visitors to your site and it is updated with each page view. Additionally, this cookie is provided with a unique ID that Google Analytics uses to ensure both the validity and accessibility of the cookie as an extra security measure.	google	No
__utmz	This cookie stores the type of referral used by the visitor to reach your site,	Google	no

	whether via a direct method, a referring link, a web site search, or a campaign such as an ad or an email link. It is used to calculate search engine traffic, ad campaigns and page navigation within your own site. The cookie is updated with each page view to your site.		
_ga, _gid, _gat	This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. By default it is set to expire after 2 years	Google	no

## CONSENT AND CONTROL

- i. Before cookies are placed on your computer or device, you will be asked for your consent to set those cookies. By giving your consent you are enabling us to provide the best possible experience and service to you. You may refuse consent unless those cookies are strictly necessary; however certain features of our website may not function fully, or as intended.
- ii. In addition to the controls that we provide, you can choose to enable or disable cookies in your internet browser.
- iii. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third-party cookies. By default, most internet browsers accept cookies, but this can be changed.
- iv. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
- v. The links below provide instructions on how to control cookies in all mainstream browsers:
  - Google chrome: <https://support.google.com/chrome/answer/95647?hl=en-gb>
  - Microsoft Internet Explorer: <https://support.microsoft.com/en-us/kb/278835>
  - Microsoft Edge: <https://support.microsoft.com/en-gb/products/microsoft-edge>

(There are no specific instructions at this time, but Microsoft support will be able to assist)

- Safari (macOS): [https://support.apple.com/kb/PH21411?viewlocale=en\\_GB&locale=en\\_GB](https://support.apple.com/kb/PH21411?viewlocale=en_GB&locale=en_GB)
- Safari (iOS): <https://support.apple.com/en-gb/HT201265>
- Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences>
- Android: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en> (Please refer to your device's documentation for manufacturers' own browsers)

## **CHANGES TO THIS COOKIE POLICY**

- i. We may alter this cookie policy at any time. Any such changes will become binding on you on your first use of our site after the changes have been made. You are therefore advised to check this page from time to time.
- ii. In the event of any conflict between the current version of this cookie policy and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise.

## **FURTHER INFORMATION**

- i. If you would like to know more about how we use cookies, please contact us. Contact information is noted above.
- ii. More information about privacy, data protection and our terms and conditions can be found on other pages of our website.